



VISION

Shape and own the future

To be a transforming, equitable, sustainable, and academically excellent University of Technology anchored in its communities.

MISSION

To offer technological, career-directed educational programmes focussing on the innovative problem-solving research and engage with government, business, industries and communities as end-users.

DEPARTMENT OF INFORMATION TECHNOLOGY AND NETWORKS

MANAGER: TECHNICAL SERVICES (P6) – Ref: CL37

Key Performance Areas:

- Network Operations Centre - Establishment - Ongoing monitoring
- Network Infrastructure Remediation - Ageing/high-risk devices – Redundancy
- Wi-Fi Stabilization Contract Oversight - Acceptance criteria - SLA management
- Network Security and Segmentation - Access control – Segmentation
- Registration and Peak-Period Readiness - Capacity planning - Change freeze
- People and Vendor Management - Team leadership - Vendor oversight

Minimum Requirements:

- Bachelor of Technology/ Computer Science/ Information Systems or BTech in IT or related field (NQF Level 7)
- Technical Certificate: CCNA and MOLEX Certificate: BP153 – Fibre Optic Data Transmission
- A minimum of 5 years' relevant network and server infrastructure experience, including experience managing campus or enterprise wired and wireless networks
- Demonstrated experience with network monitoring/operations center tooling, network security (segmentation, firewalls, access control), and vendor/contract oversight
- Experience within a higher education institution, or another large, multi-site organization, is advantageous

Competencies:

- Excellent communication and presentation skills.
 - People Management: Directing tech teams, running regular 1-on-1s, managing workloads, and mentoring staff.
 - Incident & Escalation Management: Coordinating responses to high-priority system crashes, security events, or service disruptions.
 - Budget & Financial Management: Managing department spending, software/hardware licensing, and vendor agreements.
 - Project Management: Overseeing rollouts, system upgrades, and technical milestones from planning to execution.
 - Ability to work under pressure and meet deadlines.
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Salary Scale: R844 994.00 – R1 083 619.00 basic salary per annum.

Benefits: 13th cheque, housing subsidy, pension, group life, medical aid, and study grant.

CLOSING DATE FOR APPLICATIONS: 06 November 2026

Application requirements:

1. A fully completed prescribed application form (downloadable from www.mut.ac.za).
2. A detailed curriculum vitae, explicitly stating relevant experience or knowledge fields mentioned above.
3. Certified copies of all academic qualifications plus academic records including matric certificate **(please provide academic transcripts and SAQA evaluation certificate if qualifications were obtained outside South Africa)**.
4. Proof of professional registration with a relevant professional body where applicable and copy of a valid driver's license (where applicable).
5. Certified copy of your valid South African identity document.
6. Current contact details of three contactable referees.
7. Applications must be emailed to hr@mut.ac.za. Please quote the post reference and post description in the subject line.
8. No manual applications will be accepted. Incomplete applications or applications without the application form and required supporting documents will not be considered.
9. Only applications submitted using the official MUT application for employment form will be considered.
10. Only shortlisted candidates will be contacted. If you don't hear from MUT within 3 months, please deem your application unsuccessful.
11. By submitting your application, you consent to MUT verifying your qualifications and sharing your personal information with the selection committee and other authorized stakeholders involved in the recruitment process.
12. Appointment will be subject to verification of qualifications (including SAQA evaluation where applicable), criminal record (SAPS) clearance and reference checks.

Enquiries may be directed to:

Tel: (031) 907 7328 / 7560 / 7565

Mangosuthu University of Technology is an equal opportunity and affirmative action employer. In considering candidates for appointment into the advertised post/s, preference will be accorded to persons from designated groups as guided by the approved Employment Equity Plan of the University and in compliance with the Employment Equity Act. 

The University reserves the right NOT to make an appointment.