



VISION

Shape and own the future

To be a transforming, equitable, sustainable, and academically excellent University of Technology anchored in its communities.

MISSION

To offer technological, career-directed educational programmes focussing on the innovative problem-solving research and engage with government, business, industries and communities as end-users.

DEPARTMENT OF INFORMATION TECHNOLOGY AND NETWORKS

MANAGER: TECHNICAL SERVICES (P6) – Ref: CL37

Key Performance Areas:

- Plan the input to projects and service activities and coordinate internal and external staff inputs to achieve agreed objectives
- Contribute to the annual departmental process, particularly in the infrastructure area, producing proposals and providing primary input on technology and resource estimates
- Ensure planned installations of new products must meet security requirements prior to implementation
- Coordinate with team in ensuring the entire file system of all applications are being backed up in accordance with the Disaster Recovery Plan
- Accountable for maximizing the productivity of staff and the maintainability of Hardware and Software
- Produce project proposals with budget estimates of resource and financial requirements
- Reviews technical issues and ensures at all times that clients remain informed and aware of relevant business impacts
- Plan the input to projects and service activities and coordinate internal and external staff inputs to achieve agreed objectives
- Ensure planned installations of new products must meet security requirements prior to implementation
- Responsible for Technical Services Risk Management in preparing mitigation plans for risks in accordance with MUTs risk register
- Serves as a resource for the technical staff in making sure that only problems falling outside the skill-set available in the unit are taken up with the supplier
- Develop new and revise existing protocols, policies and procedures in accordance with ITN objectives
- Provide advice and information to management on information security methods or protocols for emerging or newly introduced technologies

Minimum Requirements:

- NQF 7 Information Technology related Qualification
- Microsoft and Networking Certification
- Very strong technical competence with a minimum of five (05) years' experience in a senior Information Technology position
- A minimum of three (03) years proven supervisory responsibilities, leading a team of technical staff

Recommendations:

- Understanding of Higher Education and Training environment

Competencies:

- Strong leadership skills
- Problem solving and analytical skills
- Planning and decision making abilities
- Communication
- Client relations
- Building interpersonal relationships

Salary Scale: R804 756.00 – R1 032 018.00 (P6) basic salary per annum.

Benefits: 13th cheque, housing subsidy, pension, group life, medical aid, and study grant.

Interested applicants should send (a) a motivation detailing the extent to which they meet the requirements of the position; (b) an application form (downloadable from www.mut.ac.za); (c) a Curriculum Vitae; (d) certified copies of academic qualifications plus academic records including matriculation certificate (**Please provide academic transcripts and SAQA evaluation certificate, if qualifications were obtained outside South Africa**), proof of professional registration with a relevant professional body where applicable and copy of a valid driver's license (where applicable) (e)certified copy of the identity document. ; and (f) names of three contactable referees to: Department of Human Resources and Development, via email: hr@mut.ac.za.

No manual applications will be accepted. Incomplete applications or applications without the application form and required documents will not be considered.

Only shortlisted candidates will be contacted. If you don't hear from MUT within 3 months, please deem your application unsuccessful.

Enquiries may be directed to:

Tel: (031) 907 7560 / 7565

Closing Date: 08 August 2025

Mangosuthu University of Technology is committed to meeting the objectives of Employment Equity to improve representivity within the institution. Preference will be given to applicants from designated groups in accordance with our Employment Equity targets including people with disabilities. In accordance with the Departmental EE targets, first preference will be given to African Male / African Female.

The University reserves the right NOT to make an appointment.