

#### Focus area 4: Curriculum development, learning and teaching support the likelihood of student success

Institutional Audit Capacity Development Workshop





#### Focus Area 4:

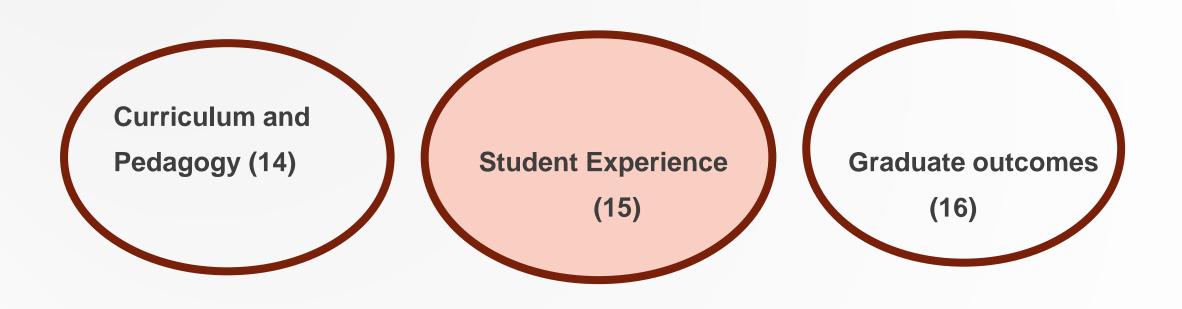
The four standards in Focus Area 4 concentrate on how effectively the institutional quality management system enhances the likelihood of <u>student success</u>, <u>improves learning and teaching</u> and supports the <u>scholarship of learning and teaching</u>.

These standards drill down in greater detail than in Focus Area 2.





#### The student's journey at the centre



**Programme processes (13)** 





## Standard 13: Programmes INSTITUTIONAL PROCESSES

An effective institutional system for <u>programme design</u>, <u>approval</u>, <u>delivery</u>, <u>management and review</u> is in place.

- Design of a system
- Implementation of the system
- Monitoring of the system
- Continuous review and improvement

Guideline 13.4: Your response to the pandemic in 2020 and looking into 2021

The only Guidelines that is compulsory!



# Standard 14: Curriculum transformation, pedagogical renewal and technology INPUT

There is <u>evidence-based engagement</u> at various institutional levels, among staff, and among <u>staff and students</u>, with:

- a. curriculum transformation, curriculum reform and renewal;
- b. learning and teaching innovation; and
- c. the role of technology (1) in the curriculum, (2) in the world of work, and (3) in society in general.
- The institutional conversation; <u>hearing the students' voices</u>
- The role of <u>research and the scholarship</u> of learning and teaching (continuous reflection)



The role and place of language



## Standard 15: Student experience for success ENACTMENT

The <u>students' exposure to learning</u> and teaching at the institution, across <u>all sites</u> and modes of provision, is experienced as positive and <u>enabling of their success</u>.

- Student feedback... and what happens to it
- Student belonging (support, language and discourse)
- Consultation
- Complaints mechanisms
- Include staff in the student experience (reflection, staff belonging and wellness)
- Design, implement, monitor, continuous improvement





#### Standard 16: Graduate outcomes OUTPUT

Institutions engage with and reflect on the **employability** of their graduates in a changing world.

- How to 'read' the term employability (e.g. graduate destination surveys)
- Reflect and act on findings... continuous improvement
- Alumni

