

TO: MUT STAFF, STUDENTS AND STAKEHOLDERS
SUBJECT: CIVIL DISPUTE BETWEEN THE MAIN SECURITY CONTRACTOR AND SUBCONTRACTOR

I am writing to update you on an unexpected challenge the University experienced during a civil dispute between Servest Security Services, the main security contractor, and Iya Protection Services, a subcontractor and empowerment partner. This dispute commenced on 7 June 2023 and emanated from contractual disagreements between the two parties. The University Management then initiated a mediation process to bring the two parties together.

We are happy to inform you that the two parties have now found each other, thanks to the mediation process, and will continue collaborating until the end of the contract of Servest Security Services, which is 12 August 2023. The two parties have signed a mediation certificate.

It is important to note that during the dispute, security services continued to be provided and the university community and university properties were in no way under threat.

The University Management wishes to thank both Servest Security Services and Iya Protection Services for their willingness to resolve their problems. Safety and security are paramount to the University, and we remain committed to ensuring that life, limb and property are protected.

Yours faithfully



Prof. Marcus Ramogale
Acting Vice-Chancellor & Principal
29 June 2023